HPC Internet Services
Dial-Up Setup Instructions for Windows XP
Phone Support: 812-275-2456 (9am-9pm Mon-Sat)
E-Mail Support: support@hpcisp.com
Web Site: http://www.hpcisp.com

Section 1 – Creating a Dial-Up Connection to HPC

1. Click **Start**
2. Click **Settings** (On some systems, this step may not be needed)
3. Click **Control Panel**
4. Click "**Switch To Classic Mode**" on the left, if it appears there
5. Double click **Internet Options**
6. Click the **Connection** tab
7. Click the **Setup** button to start the Internet Connection Wizard
8. Select the top choice "**Connect to the Internet"**
9. Click **Next**
10. Select the second choice "**Setup my Connection Manually"**
11. Click **Next**
12. Select the top choice "**Connect using a Dial-Up Modem"**
13. Click **Next**
14. Type in **HPC**
15. Click **Next**
16. Type in the phone number: **277-8856**
17. Click **Next**
18. Type in your **Username**, **Password,** and **Confirm Password**
    NOTE: These should all be in **LOWER CASE!**
19. Check all of the checkboxes on the bottom section
20. Click **Next**
21. Click **Finish**

You will be returned to the **Control Panel** window

22. Double Click **Internet Options**
23. Select **Always Dial my Default Connection**
24. Click **OK**
25. Click the "**X**" to close Control Panel

Your Connection to HPC is complete at this point and you are ready to Launch Internet Explorer.

If you will be using an HPC e-mail account, continue on to the next section.

If you are not using an HPC e-mail account, please provide us with a valid e-mail address so that we may contact you if necessary.

Section 2 – Setting Up Your HPC E-Mail Account

1. Click **Start**
2. Click **Programs**
3. Click **Outlook Express**
   Note: If you are prompted to connect, click **Work Offline**
4. Click the **Tools** menu at the top of the screen
5. Click **Accounts**
6. Click **Add**
7. Click **Mail**

The E-Mail Setup screen from the Internet Connection Wizard should appear

8. Type in the name that should appear when others receive a message from you. This can be your full name, a nickname, or anything you want.
9. Click **Next**
10. Type in your **e-mail address** in all lower case letters
    Example: username@hpcisp.com
11. Click **Next**
12. Select **POP3** in "My incoming mail server is a … server"
13. Type **mail.hpcisp.com** in the **Incoming Mail Server** box
14. Type **mail.hpcisp.com** in the **Outgoing Mail Server** box
15. Click **Next**
16. Type your **password** in all lower case (The username should already be filled in)
17. Check **Remember Password** if you would like Outlook Express to remember it for you
18. Click **Next**
19. Click **Finish**

Easy Reference for Advanced Users:

Dial-Up Phone #	277-8856	Domain Name	hpcisp.com
POP3 Server	mail.hpcisp.com	DNS Server (Pri)	68.76.213.2
SMTP Server	mail.hpcisp.com	DNS Server (Sec)	68.76.213.3

You also have access to other HPC resources available online, including:
    Web Mail   http://webmail.hpcisp.com/
    Spam Filter Settings   http://filter.hpcisp.com/

Links to these systems are also available on our website, http://www.hpcisp.com/

For support, call us at 275-2456, e-mail us at support@hpcisp.com, or visit our website at http://www.hpcisp.com